

Facilities Maintenance Services

 Repair  Refurbish  Maintain

Commercial Property Excellence



Delivering services for the health of your building

Nelson Thomas Contractors are an independent provider of building maintenance services within the UK, offering mobile qualified engineers to react to building and PPM maintenance. We also have a Refurbishment division covering full turnkey fit outs to improve commercial environments.

Our strategy of developing in-house divisions working with our core teams allows us to maintain control of the business and ensure quality of service.

Whatever the size or nature of your business, we provide solutions which improve service delivery and maximise procurement buying power through our ability to provide all solutions to Facilities Management under one roof. This leaves you more time to focus on the real issues that matter to your business.

At Nelson Thomas we are dedicated to providing the best possible service to keep your business fully operational.



Self-delivery solution

Our self-delivery solution means we employ only the best fully qualified engineers to fully service your needs.

Our Operations Co-ordinators have full sight of all engineers out in the field so we can react and respond quickly to urgent response repairs and are committed to completing first time fixes where possible.

Expanding our service delivery capability and reducing our reliance on specialist sub-contractors enables us to provide:

- ✔ Control
- ✔ Fast response
- ✔ Reduced cost
- ✔ Improved quality
- ✔ Multi skilling engineers

“
Creating tailored packages to suit every need
”

Core services

Nelson Thomas provide an extensive range of services across sectors from Retail and Charities to Public Sector and Commercial. Whether you require stand alone services, or a full PPM solution we can provide you with the support you require.

M&E Maintenance

- Nationwide coverage
- Highly experienced team
- Mechanical and electrical planned and reactive maintenance
- Portable and fixed wire testing
- Scheduled procedures providing preventative maintenance M&E Project Management
- Refurbishment, modification and extension of systems in all types of buildings, from individual plant to full turnkey projects.
- Flexibility of installations around site operations
- Minimal disruption with high level planning
- Water hygiene procedures and general plumbing works
- Air conditioning and air handling unit replacement and installation
- Boiler and chiller design/replacement
- Specialist electrical testing and installations
- Generator and UPS works
- Automatic door/gates/barrier
- Access controls/BMS

Fire Services

- Planned maintenance of detection, alarm, lighting and extinguisher systems
- Design, commissioning, specification and management of system installations
- Modifications and system upgrades using conventional and open protocol technology
- Maintenance, service and sale of fire equipment, signage and ancillaries
- Risk assessments
- Site surveys for regulatory compliance

Environmental Services

- Compliance with current British Standards, H&S, ACoP's and Codes of Practice
- Ductwork inspections to air quality monitoring and ductwork cleaning
- All areas of water hygiene and treatment
- Chemical and microbiological analysis, complete cooling tower and water tank cleaning, disinfection and refurbishment

Fixed Wire/PAT testing

The Electricity at Work Regulations 1989 requires that electrical fixed installations be tested and inspected at regular intervals.

- NICEIC approved contractors, carry out all planned and reactive electrical works
- Compliance checks and regular electrical testing
- Ability to adapt to all build environments and regulations
- PAT testing and thermal surveying
- Testing of electrical distribution equipment in accordance with BS7671 17th Edition Wiring Regulations (soon to be 18th Edition)

Bundled Services (Pre-planned Maintenance)

If bespoke services and solutions are required, we are able to support you to create a package of services unique to both your business and industry. The tailored approach ensures that the package delivers effective value over a long period of time. By going beyond the traditional maintenance contracts this service ensures the co-ordination of all your facilities requirements from air conditioning, fixed wire testing, required building maintenance jobs to water hygiene.

Fabric Maintenance

- Refresher programmes
- Scheduled weekly/monthly maintenance programmes
- General building maintenance, brickwork and glazing
- Painting/decoration
- Plumbing
- Flooring
- Partitioning
- Groundworks and maintenance



National project delivery capability

Nelson Thomas offer regional and national project capability through to national portfolios and roll-out programmes.

Our strategy of integrating in-house divisions working with core services allows us to maintain control of the business and delivery quality of service. Integrating our project delivery with on-site maintenance is our USP.

Our clients vary in which procurement route they take; this can be traditional tender, design and build, develop and construct.

We can help the client define their requirements to establish the best solution for the end result.

Refurbishments team

Nelson Thomas is the nationwide solution for every aspect of refurbishment internally and externally. We provide everything from office and reception refit, to countrywide remodelling programmes for multiple retail, charities, public sector and commercial clients.

Nelson Thomas is structured and resourced to undertake one off projects or provide on going support services for roll out programmes.

Sub-contractor & supply chain management

Nelson Thomas believe in self delivery wherever possible and listening to what our clients want, over recent years we have developed our own in-house teams to broaden the scope of services available. Sub-contractors are employed where Nelson Thomas does not currently have in-house capability and where specialist skills are required.

All sub-contractors are vetted and must pass our approval process before being accepted on our approved suppliers list. See sub-contractor selection process.

Control of Sub-Contractors

We constantly review our sub-contractors and make sure we build up relationships with those that deliver our strategy.

Things we assess:

- Insurance policies
- Financial strength
- Service delivery
- Innovation
- Service response



Procedures and Policies

Health and safety

We regard the occupational health, safety and welfare of our clients, employees and any contracted or temporary engaged employees as paramount importance. It is the company's policy to provide a safe and healthy working environment and to enlist the active support of all employees in achieving this objective.

Training

It is our policy to ensure all employees have the competence to carry out their work. Training enables employees to broaden their skills and job knowledge for the benefit of the company and themselves.



QUALIFIED SIGNED VEHICLES
FIELD BASE ENGINEERS

PAT TESTING PRINCIPLE CONTRACTOR

EMERGENCY LIGHT TESTING 

EMPLOYED WORKFORCE **FIRE**

AIR CONDITIONING **LONG**

PAINTING **STANDING**

GAS WORKS **CLIENT**

 **FLOORING** **RELATIONSHIPS**

NATIONAL **GAS SERVICING**

REFITS  **PAT TESTING**

CARPENTRY

AUTOMATIC DOORS

PPM

BUILDING REPAIRS

ELECTRICAL CONDITION REPORTS

UNIFORMED **LIFTS** **LEDs**

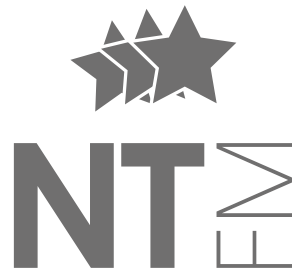
COMMERCIAL PROPERTY MAINTENANCE **PLANNING**

A.D.S.A **SAFE CONTRACTOR**

NICEIC **FMH&S** **SAFETY**

CONSTRUCTIONLINE **ASSETS** **CDMF.GAS**

ISO9001 **REACTIVE** **#WeAreNTC**



L8

COMPLIANCE

Nelson Thomas Contractors Ltd.

NTC House, Fairground Way, Walsall, WS1 4NU

Phone. 0800 024 6220 | **Email.** info@nelsonthomas.co.uk | **www.** nelsonthomas.co.uk

UK Registered Office as above. Registered in England No. 07651181. VAT Registration No. 131715246

